



Travel Training Options Coming To OCTA

OCTA will be starting a Travel Training program soon. This program is designed to motivate and teach people with disabilities, seniors, and their circles of support, to become more independent by choosing fixed-route transportation services for a larger share of their travel. This will be a hands-on training program that will give people an opportunity to experience OCTA bus service with guidance from experienced transit trainers.

Persons enrolled in travel training will learn their ADA rights and responsibilities, trip planning, safety and security, transportation options and hands-on experience using the OCTA fixed route system. This program is a great opportunity to expand your travel options and enjoy increased transportation freedom.

Five benefits of travel training:

- Greater independence
- Convenience, no making trip reservations and no hold times
- Greater flexibility in traveling to different locations on the same day
- Less cost than ACCESS
- You can travel with friends

Did You Know ACCESS Service Is Available Throughout The Country!

If you're planning a trip this summer and are concerned you might have difficulty traveling without ACCESS service, the good news is you can travel worry free knowing ACCESS is available around the country. All you would need to do is call OCTA Eligibility at 714-560-5956 and request visitor status at the location of your travels. Your information will be faxed to the location you will be traveling to. A phone number will be provided to you to call and obtain your visitor's pass. You will be granted visitor status for 21 floating days of service in a year's period. If you plan to use their service for more than 21 days in a year, you will need to apply for permanent eligibility with that location.

Listed are 6 cities which are common summer destinations within the United States and the phone numbers to call if you would like to follow up or have additional questions regarding their paratransit service. Remember, first call OCTA eligibility to request your documentation be faxed to the city you will be traveling to.

Be aware that some agencies require between a couple of days to a week's notice before you can obtain a visitor's pass.



Honolulu Hawaii (Handi-Van):
808-538-0033

Maui (Maui Bus)
808-270-7511

Las Vegas (RTC Paratransit)
702-228-4800, 702-676-1815

New York City (Paratransit, Inc.)
718-393-4999

Palm Beach
(Palm Tran Connection)
561-649-9838

San Francisco (S.F. Paratransit)
415-351-7000, 415-351-7049

To listen to a recorded version of The Transit Connection in English or Spanish, please call 714-560-5608.

To report a new address, a change in your phone number, or to update your emergency contact information, please call 714-560-5956.

For ACCESS reservations and information, please call 1-877-OCTA-ADA (1-877-628-2232).

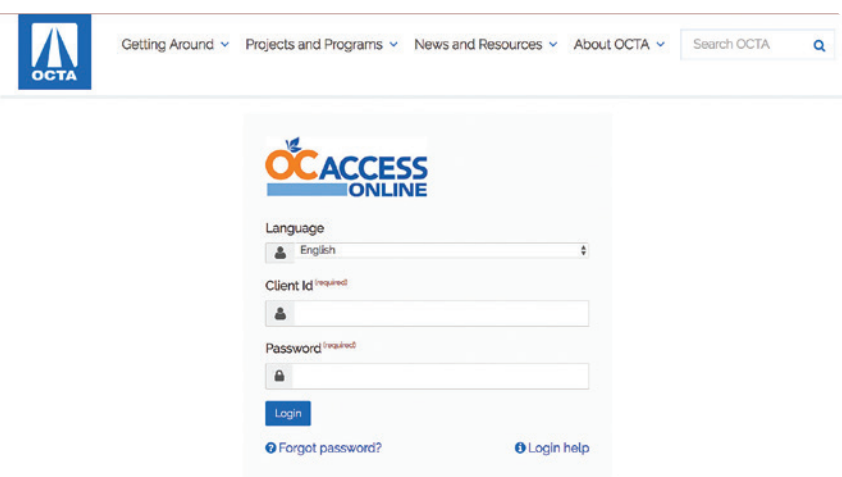


It's Time To Jump On The Online Booking Bus!

Our new ACCESS online booking system has been through testing for the past several months and we wanted to give you an update. Currently, we have more than 400 unique users who are saying how easy, convenient and time saving online booking is once they have learned how to use the system! This new online system gives you another option to book or cancel your ACCESS rides from anywhere using your computer, smartphone, or tablet.

To launch the online booking system, log on from your computer, smartphone or tablet to the following link: <https://ocaccessonline.octa.net>, you should see a screen similar to this:

Enter your ACCESS ID number under Client Id, then your unique password. If you do not yet have your unique password, call an ACCESS Eligibility agent to request it at 714-560-5956. You can also call this number if you do not feel comfortable using the system and would like additional help.



When using the online booking system, you can:

- Book rides during the same hours as our phone reservations
- Cancel your previously booked trips
- Check on your rides
- Review your previously booked trips

However, be advised that you are not able to do the following:

- Subscription trips cannot be booked
- Restrictions cannot be added such as "Do Not Leave Alone"
- Your mobility device cannot be updated online, it must be done through Eligibility

Booking hours:

7AM to 5PM Monday through Friday • 8AM to 5PM Saturday, Sunday and Holidays

To cancel or check on your rides, you can access the online system at any time.

Additional Transit Options

In addition to ACCESS service, there are several other options for travel in Orange County. OCTA provides funding to 31 cities and four non-profit agencies for the Senior Mobility Program. Each city and agency designs a transportation program that fits the needs of their senior community. The only qualifications to use this program are you must be 60 years and older and a resident of that city. To view a description of each city's program please go to: octa.net/SMP and click on the city you reside in. Cost for the trip varies by city.



If you have a need for medical transportation, the County of Orange operates the Senior Non-Emergency Medical program. This program is for Orange County residents that are 60 years and older. In order to use the program, you must contact the transportation provider and register for their program. This program operates similar to ACCESS: you make a reservation five days ahead of time and a vehicle will pick you up at your home and take you to your appointment and bring you home. There are two providers for this program:



Abrazar **714-893-3581**

This service is available to residents in North Orange County.

Age Well Senior Services **949-855-9766**

This service is available to residents in South Orange County.

This is a great low cost program if you are a senior and need to travel to a medical appointment.